
UNDERSTANDING AND RESPONDING TO FAMILY VIOLENCE



DURATION

4 or 6.5 hour sessions
(can be delivered over
1 or 2 days)

COST

Public program: Full
\$190pp; Conc \$150pp ex
GST

Private program:
[enquire here](#).

DATE

Public program available
throughout the year – please
see [website](#) for details.

Private, tailored programs:
upon request

DELIVERY

Face-to-face/online via Zoom

Each interactive session
is capped at 25 participants
and includes small group
activities in breakout rooms

WHO IS THIS TRAINING FOR?

This is an essential professional training for frontline workers, managers and business leaders in all industry sectors who want to expand their knowledge and skills in understanding, recognising and responding to family violence.

Family violence is a community-wide issue that is prevalent in Australia. According to evidence-backed research, workplaces that support their staff who are experiencing family violence are more likely to reach significant positive business outcomes, including increased wellbeing, safety and performance of staff. There are also many ways businesses can proactively work with staff and clients who are experiencing family violence, to support them on their journey.

COURSE CONTENT

This training will give you the skills and knowledge to understand, recognise and respond to family violence. Participants will be empowered to support staff and clients who are experiencing family violence, and they'll be equipped to provide referrals to appropriate support services. The training can be tailored to address an organisation's workplace needs and time frames.

LEARNING OUTCOMES:

- An intersectional perspective of family violence.
- The root causes of family violence.
- Who experiences family violence in Australia?
- Who perpetrates family violence?
- What are the barriers faced by victim-survivors who leave a family violence situation?
- What are the short and long-term impacts of family violence?
- Why is family violence a workplace issue?
- Responding to disclosures of family violence.
- What you can do to be a part of the change.

DELIVERY

This workshop is run by two experienced WIRE trainers who can deliver at your workplace, at our WIRE HQ in Melbourne, or online via Zoom. Each interactive session is capped at 25 participants and includes small group activities in breakout rooms (both online and face-to-face).

OTHER TRAINING

WIRE also offers the following training programs for individuals and organisations:

- Dealing with Difficult Calls: designed for phone-based workers, including phone intake and response, reception staff, call centre and customer service workers, social workers and any professionals who are the first point of contact for service users and customers.
- Recognising & Responding to Financial Abuse: designed for frontline workers, managers and business leaders in the financial, insurance, real estate, legal and government sectors who want to expand their knowledge and skills in understanding, recognising and responding to financial abuse.

**For any queries or requests, please contact us at
consultancyservices@wire.org.au**
