
RECOGNISING AND RESPONDING TO FINANCIAL ABUSE



DURATION

4 or 6.5 hour sessions
(can be delivered over
1 or 2 days)

COST

Public program: Full
\$190pp; Conc \$150pp ex
GST

Private program:
[enquire here](#).

DATE

Public program available
throughout the year – please
see [website](#) for details.

Private, tailored programs:
upon request

DELIVERY MODE

Face-to-face/online
via Zoom

Each interactive session
is capped at 25 participants
and includes small group
activities in breakout rooms.

WHO IS THIS TRAINING FOR?

This is an essential professional training for frontline workers, managers and business leaders in the financial, insurance, real estate, legal and government sectors who want to expand their knowledge and skills in understanding, recognising and responding to financial abuse.

COURSE CONTENT

This training will give you the skills and knowledge to understand, recognise and respond to financial abuse. Participants will be empowered to support staff and clients who are experiencing financial abuse, and they'll be equipped to provide referrals to appropriate support services. The training can be tailored to address an organisation's workplace needs and time frames.

LEARNING OUTCOMES:

- The root causes of family violence.
 - Who experiences family violence in Australia?
 - Recognising different types of financial abuse.
 - Increased confidence to respond to the impacts of financial abuse on the victim-survivor.
 - Confidence and belief that your work can minimise harm and make a difference to victim-survivors and their long-term economic safety.
 - What you can do to be part of the change.
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DELIVERY

This workshop is run by two experienced WIRE trainers who can deliver at your workplace, at our WIRE HQ in Melbourne, or online via zoom. Each interactive session is capped at 25 participants and includes small group activities in breakout rooms (both online and face-to-face).

OTHER TRAINING

WIRE also offers the following training programs for individuals and organisations:

- Dealing with Difficult Calls: designed for phone-based workers, including phone intake and response, reception staff, call centre and customer service workers, social workers and any professionals who are the first point of contact for service users and customers.
- Understanding & Responding to Family Violence: designed for frontline workers, managers and business leaders in all industry sectors who want to expand their knowledge and skills in understanding, recognising and responding to family violence.

**For any queries or requests, please contact us at
consultancyservices@wire.org.au**
